

To our patients and your families.

Your health and the health of our staff are of the utmost importance.

The office is now in the process of reopening following recommendations by Public Health and the College of Dental Surgeons.

We will be contacting people to reschedule appointments. Please know, we are doing our best to accommodate patients within the guidelines provided.

We greatly appreciate your patience during this time as we are limiting staff and appointment times in compliance with the recommendations of our governing bodies.

Your oral care is our number one priority and if you have a dental emergency, we are here for you. Please call Dr. Jones @250-812-0423.

We keenly recognize our duty to minimize the spread of COVID -19 to protect the health and well-being of our patients, staff and the broader community and have added the following to our protocols.

Our practice undertakes industry best-in-class infection prevention and control measures, and we strongly believe that with sufficient protective measures in place, a dental practice represents a safe and low-risk environment for our patients.

For all patient visits, we:

Perform a risk assessment and screen all patients in advance of the appointment and upon arrival at the clinic

- Observe meticulous hand hygiene practices throughout the day and hand washing before putting on PPE or handling anything that the patient may handle
- Wear appropriate personal protective equipment during the appointment and interactions with patients and their environment, such as gloves, mask, eye protection, and gowns, as required

Between patient visits, we:

- Clean, disinfect and sterilize all instruments
- Wipe all operatory surfaces with disinfectant

In the reception area, we:

- Disinfect all counters and surfaces
- Make antibacterial hand rub available

At least daily, we:

- Empty standard garbage receptacles and change liners
- Clean floors (vacuum/dry mop and wet mop)
- Clean and disinfect high touch wall features (light switches, thermostat, door handles, ledges, etc.)
- Clean reception area, administrative areas and rooms
- Clean and disinfect all bathrooms

We keenly recognize our shared obligation and duty to minimize the spread of COVID-19 and to protect the health and wellbeing of our patients, staff and the broader community.
